

July 5, 2019

The Milk Management System (MMS) will launch August 1, 2019

After several years of requirements gathering, design, and testing the Board is excited to announce that we will launch the new IT system (MMS) on August 1, 2019. It is important to note that the most significant changes will be for the Board's internal operations, as this is the system we use for pooling, billing, producer pay, quota, and data management. The key changes that will affect producers include:

- 1) There will be a new producer secure website (linked to the main BCMMB website)
- 2) Quota buying and selling will be conducted through an online application
- 3) New producer statement design, where a slightly different method of calculating components is used (based on test pick-up, rather than weighted averages)
- 4) Access from mobile devices
- 5) The Board will no longer mail out hardcopy producer statements, effective September 1, 2019.
(All producer information going forward will only be available online.)

Producer Verification Form Mailed to You

Because of the sensitive nature of the information available in the producer secure website, the Board is sending each producer in the province a "Producer Verification Form" to ensure that initial access instructions are only sent to the authorized quota holder of the farm.

All producers will receive their personal "Producer Verification Form" with their producer license which will be mailed July 8 to the mailing address on file for each IRMA#. The form should be completed immediately by the quota-holder(s) for the farm and returned to the Board for security verification. Once we have verified your information, on or after August 1 you will be sent an email notification with your username and instructions to create a password and will then be able to access your new producer account. **You are responsible for the security of your log-in information which should be kept secure, similar to your banking PIN.** If you have questions or haven't received it by July 17, please contact Pam Gregory: pgregory@bcmilk.com or (604) 854-4474.

Training Sessions

The Board is pleased to provide training to assist in setting up your producer MMS accounts and navigating the new system. Operating manuals will be posted on our website, and the Board will host one or more webinars in early August which will be available to all producers.

The Board will also host an in-person training session:

Abbotsford at the Quality Hotel on Thursday, August 8 at 2pm.

If you wish to attend this session, please RSVP by July 25 to CFrostGill@bcmilk.com

More information on MMS will be coming in the weeks prior to August 1, to outline in more detail how to use this new, more efficient system. In the meantime, if you have any questions, please contact wsiemens@bcmilk.com.